

**RESIDENTIAL CUSTOMER ACKNOWLEDGEMENT FORM**

Complete one copy of this Acknowledgment per project site.

Installation Date:	
Accompanies Project Sponsor's Invoice #:	

<b>Project Sponsor Information</b>	
Company:	
Contact:	
Street Address:	
City, State:	
Zip Code:	
Phone:	

**I hereby declare that all of the following information is true to the best of my knowledge:**

**Customer Information**

**Customer Name:** \_\_\_\_\_

**Customer Phone**  
(best time to call): \_\_\_\_\_

**Customer Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Project Site Address**  
(if different): \_\_\_\_\_

**City:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**TNMP ESI ID for**  
**this Site:** \_\_\_\_\_

I have entered into a contract with \_\_\_\_\_ (Project Sponsor) for the installation of energy efficiency measures at the project site located at the above address.

I hereby acknowledge the following:

- A. The Project Sponsor identified above has entered into an agreement (the Residential and Hard-to-Reach Standard Offer Program Agreement, hereafter, "the SOP Agreement") with TNMP for delivery of energy savings resulting from the installation of energy-efficiency measures and technologies. This acknowledgement, which the Project Sponsor will provide to TNMP, is a requirement of the SOP Agreement between the Project Sponsor and TNMP.
- B. The measures described on the Host Customer Agreement (attached) have been installed to my satisfaction.
- C. Prior to my signing a contract with the Project Sponsor, the Project Sponsor provided, for my review, a copy of the Public Utility Commission of Texas approved "Customer Disclosure Form."
- D. The Project Sponsor has explained procedures for filing a complaint with TNMP, with the Public Utility Commission or the Texas Attorney General Office. Complaints filed with TNMP are for the sole purpose of evaluating Project Sponsor performance. TNMP will not intervene in any Project Sponsor/Customer disputes.
- E. By its acceptance of the project for participation in TNMP's Residential and Hard-to-Reach Standard Offer Program (hereafter, "the SOP Program"), I understand that TNMP does NOT:
  - 1) make any warranty or representation of any kind regarding installation or implementation of energy efficiency measures, the benefits to be derived from the measures, or the merchantability or fitness of the measures or installation for any particular purpose; or
  - 2) become a party to any contract between  
\_\_\_\_\_ (Project Sponsor) and  
\_\_\_\_\_ (Customer name).
- F. I understand that the Project Sponsor is an independent contractor and is not authorized to make any representations or incur any obligations on behalf of TNMP. I acknowledge that TNMP is not a party to the Host Customer Agreement and that Project Sponsor is solely responsible for performance thereunder.

This acknowledgement was executed on the \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_.

\_\_\_\_\_  
Signature of homeowner or authorized representative

\_\_\_\_\_  
Individual's Printed Name