

**CUSTOMER ACKNOWLEDGEMENT FORM**  
**Texas-New Mexico Power Company (TNMP)**  
**Residential and Hard-to-Reach Standard Offer Programs (Programs)**

Complete one copy per project site, signed by Project Sponsor and Host Customer.

Installation Date: \_\_\_\_\_

Accompanies Project Sponsor's Invoice #: \_\_\_\_\_

**A. Project Sponsor's Information and Attestation**

Project Sponsor Company Name: \_\_\_\_\_

Project Sponsor hereby attests that the following statements are true:

1. Project Sponsor is the seller and the installer of the high efficiency materials and equipment as described on the accompanying Host Customer Agreement.
2. Project Sponsor has paid each of Project Sponsor's contractors, laborers, and materialmen in full for all labor and materials provided to Project Sponsor for the purchase and installation of the high efficiency measures. Project Sponsor is not indebted to any person, firm, or corporation by reason of any such construction.
3. Project Sponsor hereby warrants that no mechanics or materialmen's liens will be placed on Host Customer's property relating to the installation of high efficiency measures.

\_\_\_\_\_  
Signature of Project Sponsor Representative

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Date Signed

**B. Customer's Information and Acknowledgement**

Customer hereby declares that the following information is true to the best of my knowledge:

**Customer Information**

Customer Name: \_\_\_\_\_

Customer Address: \_\_\_\_\_

Project Site Address (if different): \_\_\_\_\_

Check one:      This is a Single-Family property     This is a  Multi-Family property

I have contracted with Project Sponsor for the installation of energy efficiency measures at the project site located at the above address.

I hereby acknowledge the following:

- A. The Project Sponsor identified above has entered into an agreement (the Residential and Hard-to-Reach Standard Offer Program Agreement, hereafter, "the SOP Agreement") with Frontier Energy for delivery of energy savings resulting from the installation of energy-efficiency measures and technologies. This acknowledgement, which the Project Sponsor will provide to Frontier Energy, is a requirement of the SOP Agreement between the Project Sponsor and Frontier Energy.
- B. The measures described on the Host Customer Agreement (attached) have been installed to my satisfaction.
- C. Prior to my signing a contract with the Project Sponsor, the Project Sponsor provided, for my review, a copy of the Host Customer Agreement that contains customer disclosure information.
- D. The Project Sponsor has explained procedures for filing a complaint with the Public Utility Commission or the Texas Attorney General Office.
- E. Complaints filed with Frontier Energy or TNMP are for the sole purpose of evaluating Project Sponsor performance. Frontier Energy and TNMP will not intervene in any Project Sponsor/Customer disputes.
- F. By its acceptance of the project for participation in TNMP's Residential and Hard-to-Reach Standard Offer Programs, I understand that Frontier Energy and TNMP do NOT:
  - a. make any warranty or representation of any kind regarding installation or implementation of energy efficiency measures, the benefits to be derived from the measures, or the merchantability or fitness of the measures or installation for any particular purpose; or
  - b. become a party to any contract between the Project Sponsor and Customer.
- G. I understand that the Project Sponsor is an independent contractor and is not authorized to make any representations or incur any obligations on behalf of Frontier Energy or TNMP. I acknowledge that Frontier Energy and TNMP are not a party to the Host Customer Agreement and that Project Sponsor is solely responsible for performance thereunder.

\_\_\_\_\_  
Signature of Homeowner or Authorized Representative

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Date Signed